



## Equipment Service Maintenance Agreement



## Conveniently Located Service Centers

Gem State Paper & Supply  
1801 Highland Ave E  
Twin Falls, Id 83301  
208-733-6081

Gem State Paper & Supply  
10189 W. Emerald St  
Boise, Id 83704  
208-658-0449

Gem State Paper & Supply  
245 W Alameda Rd  
Pocatello Id, 83201  
208-232-6966

## Preventative Maintenance On Site Service Program



### Services Include:

- 1) Check squeegees and skirts for wear.
- 2) Check belts and hoses for wear, cracks, and tears.
- 3) Check cables and linkage for proper operation and wear.
- 4) Check, clean, and/or replace filters.
- 5) Lubricate and grease all fittings.
- 6) Check for proper operation of controls and switches.
- 7) Test run machine to insure proper operation and performance.
- 8) Check carbon brushes in brush motor and vacuum motor. (Annually)
- 9) Check battery water level and cables.
- 10) Check cords and brushes on vacuums and replace as needed.

### Corded machine equipment:

Extractors	\$31.50 per service
Burnishers	\$18.50 per service
Square scrub/swing machines	\$18.50 per service

### Battery equipment:

Walk behind	\$45.00 per service
Riders	\$65.00 per service

Parts are not included in the above pricing and will be billed separately plus any freight charges that may apply. One benefit of having a PM program in place, is that any repairs made during a scheduled PM service will be billed at \$42.00 per hour, a discount over our regular rate. Service will be done quarterly, or semi-annually at customers requested times. All equipment will be made available at scheduled time in one location.

For the in-between times that service may be needed, a service call may be assessed and you will be billed at our normal \$55.00 per hour labor rate.

# Training

An ounce of prevention is worth a pound of cure! We have some of the best trained technicians in the business! Many equipment issues can be prevented with proper training and care procedures by your staff. We are happy to train to those individuals.

As a special first time training session we are offering a one time review of all your existing equipment for \$175.00. This includes a one day overview where we teach proper equipment operation, function, cleaning and maintenance prevention techniques; as well as how to prepare the equipment for the next use.

We will provide the proper training at the time of delivery for any equipment purchased from Gem State Paper & Supply. We recommend quarterly training as well, and will provide that at no cost for any equipment purchased from Gem State Paper & Supply. A special rate of \$15.00 per machine will apply for training on any equipment not purchased from Gem State Paper & Supply at scheduled quarterly training sessions.



Lost when it comes to your floors?

With our well trained staff we can get you pointed in the right direction when it comes to your equipment and floor care needs.

Contact Us:

Boise	Cliff Lemmons and Travis Anderson	208-658-0449
Twin Falls	Dan Bentley	208-733-6081
Pocatello	Trevor Miller	208-232-6966

[www.gemstatepaper.com](http://www.gemstatepaper.com)

